

8 November 2019

Mr Tom Riordan Chief Executive Leeds City Council Civic Hall Leeds LS1 1UR

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Dear Mr Riordan

## Complaint by

Thank you for your email of 31 October.

We welcome the action your Council has taken following the report on complaint. This letter is therefore to tell you formally we are satisfied with the Council's response in accordance with section 31(2) of the Local Government Act 1974.

Yours sincerely

Michael King

Local Government and Social Care Ombudsman for England